8 Business benefits of Microsoft Teams Phone



With millions of people using Microsoft Teams Phone across the world and growing fast, more and more businesses are adopting this established voice app to keep all their communications tools in one easy-to-reach place while also replacing their out-of-dated phone system.

But why? Here are the top 8 business benefits:

Cost savings

Reduce or eliminate the need for a separate phone system and just pay for you need per user to enjoy a significant reduction in your monthly bills.



Reliability you can trust

You just want your phone system to work! Teams Phone ensures continuity of your business operations with Microsoft's financially-backed 99.99% uptime service level agreements.



99.99%

UPTIME

Simple and efficient to use

Making a call is just a click away, along with all your

other communications tools, while system management is achieved via an admin console.

Seamless collaboration

Make and receive calls directly from the Teams app on your PC or mobile to help your colleagues stay connected, regardless of their location.

Always secure

Feel confident that your most sensitive communications are secure with end-to-end encryption and industry compliance.

Never miss a call

With Teams Phone available on multiple devices, you never need to miss a call and you can transfer calls from your desktop to your mobile device with ease when you're on the move.

Easy growth

Businesses can easily scale up their number

of users as and when needed by purchasing extra licences.

Built-in business continuity

Snow, floods, storms, strikes or roadworks can be disruptive, but your business can continue to operate wherever your staff have access to the internet.



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